



## Customer Profile

# Kirby Risk Service Center gains production visibility and efficiency with Infor SyteLine



## Facts at a glance

**Solution:** ERP

**Products:** Infor™ SyteLine

**Industry:** Automotive

**Country:** USA

“Infor understands the business we’re in, and we appreciate the fact that Infor is committed to our product and offers a clear product roadmap that helps us define our upgrade strategies.”

—Todd Jackson, Director of IT,  
Kirby Risk Service Center

## About the company

Kirby Risk Service Center builds and delivers wiring harnesses, control panels, electrical/mechanical assemblies, and kits to vehicle assembly lines in a just in time (JIT) mode. Kirby Risk’s experience and resource network provide optimal sourcing, assembly, JIT delivery opportunities, and technical support to reliably meet specified manufacturing requirements. To learn more, visit <https://www.kirbyrisk.com>

## Challenges

- Reduce use of working capital by reducing excess inventory.
- Achieve faster and more accurate physical inventory.
- Provide faster picking and better visibility into inventory, and decrease manpower needed to pick for jobs.
- Track detailed inventory location visibility down to the bin level.
- Increase production efficiency and visibility with better planning accuracy based on having the right raw materials at the right time.

## Benefits

- Reduced working capital use by reducing excess inventory.
- Reduced a \$1M inventory swing with improved inventory accuracy.
- Gained faster component picking and required less manpower to pick for jobs.
- Increased physical inventory speed and accuracy.
- Achieved higher production efficiency with the ability to stay on plan and schedule by having the right components at the right time.

“Infor Consulting Services and Product Support help us efficiently support our Kaizen and Six Sigma projects.”

—Todd Jackson, Director of IT,  
Kirby Risk Service Center

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